**From:** Joe Matthews [<mailto:Joe.Matthews@homeandretail.co.uk>]   
**Sent:** 05 November 2015 14:57  
**To:** Sonia Shahid; Lee Price  
**Subject:** Mr R T Greenfield BH273183 (603363)

|  |  |  |  |  |  |  |  |  |  |  |
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| Debrief Report. | | | |  |  |  |  |  |  |
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| **Customer Name: Mr R T Greenfield** | | | | |  | **Order number: BH273183 (603363)** | | | |
|  |  |  |  |  |  |  |  |  |  |
| **Delivery/collection date**: 05.11.2015 | | | | |  | **Time reported:** | | | |
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| **Retailer/supplier: Lee Longlands** | | | | | | | | | |
|  |  |  |  |  |  |  |  |  |  |
| **Staff member informed**: Joe | | | | |  | **Time informed**: | | | |
|  |  |  |  |  |  |  |  |  |  |
| **Full description of problem / reason for return**:  Small mark (possible pen ink) on top of chair. | | | | | | | | | |
|  |  |  |  |  |  |  |  |  |  |
| **Outcome**: Customer has kept goods | | | | | | | | | |

Traffic Office

[cid:image004.jpg@01CECB2E.426AE940](http://www.homeandretail.co.uk/)

Home and Retail Deliveries Ltd

Registration Number: 05968968

Unit 43-47, Phoenix Distribution Park

Phoenix Way

Heston

TW5 9NB

Tel:  0208 759 0099

Fax: 0208 759 0088

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| |  |  | | --- | --- | | Vodafone Logo |  |  |  | | --- | | **You have received a picture message from mobile number +447760326091** | | **You can reply once to this message via MMS for free!** To send a reply containing pictures, audio or video, [click here to visit our on-line composer.](https://getmyphoto.vodafone.co.uk/mcp-vfg-prd_uk/front?cmd=anonlogin&token=00382276384543939.25bd1aa717da98216d38&from=helen.hudson%40leelonglands.com&firstTime=true&subject=WW91IGhhdmUgcmVjZWl2ZWQgYSBuZXcgbWVzc2FnZQ..&anon=yes) Alternatively, you can send a text-only reply (limited to 500 characters), simply by clicking your usual reply button. By replying to this message you agree to our terms and conditions. Please see our Website Terms and Conditions at <http://www.vodafone.co.uk/termsandconditions> for full details. Only one reply is possible until **09/11/2015**. | | Subject: **You have received a new message** | |  | | |  | | --- | | I1446733848.jpg To save this picture, right-click it and choose Save Image". Macintosh users can click and drag the image to their desktop." | | |  | | **You can reply once to this message via MMS for free!** To send a reply containing pictures, audio or video, [click here to visit our on-line composer.](https://getmyphoto.vodafone.co.uk/mcp-vfg-prd_uk/front?cmd=anonlogin&token=00382276384543939.25bd1aa717da98216d38&from=helen.hudson%40leelonglands.com&firstTime=true&subject=WW91IGhhdmUgcmVjZWl2ZWQgYSBuZXcgbWVzc2FnZQ..&anon=yes) Alternatively, you can send a text-only reply (limited to 500 characters), simply by clicking your usual reply button. By replying to this message you agree to our terms and conditions. Please see our Website Terms and Conditions at <http://www.vodafone.co.uk/termsandconditions> for full details. Only one reply is possible until **09/11/2015**. | | Using Vodafone mobile phones you can create and receive MMS (Multimedia Message). For more information join our website on <www.vodafone.com> or visit one of our Vodafone shops around the world. |  |  |  | | --- | --- | | Vodafone Logo |  | |